

Privacy Policy

Last updated: January 2025

1. Introduction

Webtech Solutions ("Service Provider") is committed to protecting your personal data. The purpose of this statement is to inform you in a transparent manner about our data management practices, in particular with regard to the requirements of the GDPR (Regulation EU 2016/679).

2. Data Controller's Information

- **Name:** Zoltán Németh EV
- **Registered Office:** 1163 Budapest, Veres Péter út 51., Hungary
- **Email:** info@webtech-solutions.hu
- **Phone:** +36 20 280 2024

3. Scope of Personal Data Processed

We process the following data when you contact us on this website:

- Name
- Email address
- Phone number (optional)
- Message content
- IP address, technical data (e.g. browser, operating system)
- Company information
- Project requirements and technical specifications

- **Contact and offer creation** - Legal basis: Consent (Article 6(1)(a) GDPR)
- **System security and statistical analysis** - Legal basis: Legitimate interest (Article 6(1)(f) GDPR)
- **Providing and maintaining our IT services** - Legal basis: Contract performance (Article 6(1)(b) GDPR)
- **Processing transactions and sending invoices** - Legal basis: Contract performance and legal obligation
- **Communicating with you about services and support** - Legal basis: Contract performance and legitimate interest
- **Improving our services and developing new features** - Legal basis: Legitimate interest
- **Complying with legal obligations** - Legal basis: Legal compliance (Article 6(1)(c) GDPR)

5. Duration of Data Processing

Your data will be stored for the following periods:

- Contact data: Maximum of **12 months** after contact or until you request deletion
- Client data: Duration of service agreement plus 6 years for legal/tax purposes (as required by Hungarian law)
- Marketing data: Until you withdraw consent or request deletion
- Technical logs: Typically 90 days unless required for security investigations

6. Data Transfers and Data Processors

Webtech Solutions does not transfer data to third parties, except:

- **Hosting providers** (technical access only)

All data processors have a written data processing agreement with us ensuring GDPR compliance.

7. Your Rights (GDPR)

Under GDPR, you have the following rights:

- **Access to the data processed:** Request a copy of your personal data
- **Rectification:** Correct inaccurate or incomplete personal data
- **Erasure:** Request deletion of your data ("right to be forgotten")
- **Restriction of processing:** Limit how we process your data
- **Right to data portability:** Receive your data in a structured, commonly used format
- **Right to object to data processing:** Object to processing based on legitimate interests
- **Withdraw consent:** Withdraw consent at any time where processing is based on consent
- **Submit a complaint to NAIH:** Lodge a complaint with the Hungarian National Authority for Data Protection and Freedom of Information at www.naih.hu

To exercise these rights, contact us at info@webtech-solutions.hu or +36 20 280 2024

8. Use of Cookies

When you visit this website, we may use cookies to improve your user experience, statistical analysis and to ensure the functionality of the website.

We use cookies and similar technologies to:

- Ensure proper website functionality
- Analyze site usage through Google Analytics (G-4TFP8M0NH7)

You can control cookies through your browser settings. Note that disabling cookies may affect site functionality. We provide separate information on the use of cookies.

9. Data Security

We implement appropriate technical and organizational measures to protect your data:

- Encryption of data in transit (SSL/TLS)
- Secure data storage with access controls
- Regular security assessments and updates
- Employee training on data protection
- Incident response procedures
- Firewall protection and intrusion detection systems

10. International Data Transfers

Your data may be transferred and processed in countries outside the European Economic Area (EEA). We ensure appropriate safeguards are in place, such as:

- EU Standard Contractual Clauses
- Adequacy decisions by the European Commission
- Processor commitments to GDPR-equivalent protections

11. Children's Privacy


Our services are not directed to individuals under 16. We do not knowingly collect personal data from children. If we become aware of such collection, we will delete the information promptly.

significant changes by email or through our website. Continued use of our services after changes constitutes acceptance of the updated policy.

13. Contact Us

If you have any questions or requests regarding data management, please contact us:

Zoltán Németh EV (Webtech Solutions)

 Email: info@webtech-solutions.hu

 Phone: +36 20 280 2024

 Address: 1163 Budapest, Veres Péter út 51., Hungary

14. Supervisory Authority

If you believe we have not addressed your concerns adequately, you have the right to lodge a complaint with the Hungarian National Authority for Data Protection and Freedom of Information (NAIH):

Website: www.naih.hu