

General Terms and Conditions (GTC)

Effective from: April 2, 2025

1. Service Provider Details

- **Name:** Zoltán Németh Sole Proprietor (EV)
- **Registered Office:** Veres Péter út 51., 1163 Budapest, Hungary
- **Email:** info@webtech-solutions.hu
- **Phone:** +36 20 280 2024
- **Tax Number:** 90946080-1-42
- **Registration Number:** 60302250

2. General Provisions

These General Terms and Conditions apply to the IT services provided by Webtech Solutions, specifically including:

- Web development and operation
- Web hosting services
- DevOps, cybersecurity, system optimization
- Legacy system maintenance
- Webshop maintenance (Magento, WooCommerce)
- ISO consulting and implementation

By using our services, the client accepts the terms outlined in this GTC.

3. Ordering and Fulfilment Process

- The client is required to provide all necessary data and access credentials for proper fulfilment.

4. Fees and Payment Terms

- Service fees are always determined on a case-by-case basis.
- Payment is made via bank transfer within the due date stated on the invoice.
- In case of late payment, statutory interest may apply as per Hungarian Civil Code.

5. Limitation of Liability

- The Provider acts with due care but is not liable for damages arising from incorrect information provided by the client, denial of access, or third-party interference.
- The Provider's liability is limited to the value of the relevant contract.

6. Withdrawal and Termination

- For custom projects, termination is governed by the specific contract terms.
- For ongoing services (e.g., hosting, maintenance), a 30-day notice period applies.
- Termination must be submitted in writing, via email or postal mail.

7. Complaint Handling

Complaints can be submitted through the following contact channels:

All complaints will be investigated and responded to within 5 business days.

8. Data Protection

Data is processed in accordance with our [Privacy Policy](#), available on our website.

9. Dispute Resolution

The parties will strive to resolve disputes amicably. If this fails, jurisdiction is assigned to the Metropolitan Court of Budapest.

10. Final Provisions

The Provider reserves the right to unilaterally modify the GTC. The latest version is always available on the website.

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